



# SKYRIDERS QUALITY POLICY

## 1. INTRODUCTION (OUR BUSINESS SCOPE)

We are rope access specialists providing inspection, non-destructive testing, confined space services, maintenance, specialised painting services, concrete rehabilitation, bolting, rigging, internal and external Remotely Piloted Aircraft Systems structural inspections and aerial surveys, and innovative work at height solutions for clients in all economic sectors

## 2. MANAGEMENT COMMITMENT

- The company is committed to focusing on client's needs and delivering quality products and services that exceed clients' expectations.
- Skyriders will set and review an annual management plan that includes quality objectives that align with its vision and strategy.
- We are committed to complying with relevant requirements (refer to 2.1 below) at every stage of product and service planning and execution so that we conduct our business effectively.
- Skyriders will establish policies, programmes and practices to reduce business risk.
- We are committed to continual improvement of our Integrated Management System (IMS) processes.

### 2.1 The vital legal and regulatory requirements related to rope access (our core activity)

The foundation of Skyriders business is compliance and our main compliance obligations are:

1. No. 85 of 1993: Occupational Health and Safety Act as amended by Occupational Health and Safety Amendment Act, No. 181 of 1993 - particularly Construction Regulations (clause 9, Risk assessment for construction work, clause 10, Fall Protection and clause 18, Rope Access Work)
2. ISO 22846-1 Personal equipment for protection against falls – rope access systems. Part 1: Fundamental principles for a system of work
3. ISO 22846-2 Personal equipment for protection against falls – rope access systems. Part 2: Code of practice.

## 3. COMMUNICATION, RESOURCES, CLIENT FOCUS AND IMS REVIEW

Skyriders confirms that:

- using effective communication, we can continually improve our products to enhance client satisfaction;
- training and assessing employees' knowledge and competence, by providing adequate resources (including infrastructure and a supportive work environment), we will meet clients' needs and ensure we remain client focused;
- the business will review the performance and effectiveness of IMS processes by conducting internal audits and management reviews.

APPROVED BY MANAGING DIRECTOR (CEO)		
QUINTON ENCOMBE WOODS		1 August 2017
NAME	SIGNATURE	DATE

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